

Implementing CenterX RTPB

Project timeline and checklist

CenterX Real-Time Prescription Benefit (RTPB) is implemented with a short and simple series of steps. This timeline describes what you can expect at each step of the project—from IT Review and Contracting to Post-Implementation—including a checklist of tasks for your health system.

Implementation				
Project step and timing	 Kickoff 1 week	 Build 2–4 weeks	 Testing 1–2 weeks	 Deployment 1 week
Description	The CenterX Account Manager will host a project kickoff call with your RTPB Project Team to review the eligibility report and RTPB use cases for your health system to choose. The account manager will also discuss the implementation process, set unique goals, and explore use cases for the CenterX RTPB Extensions App.	Your RTPB Project Team completes setup and updates system settings based on the CenterX RTPB Extensions Implementation Guide and Sherlock Checklist .	Your RTPB Project Team prepares patient data and system configurations. You'll then participate in a joint testing call with CenterX and Epic to complete all scenarios in the CenterX Testing Toolkit .	Your RTPB Project Team reviews and completes the CenterX Deployment Checklist . If your team plans to pilot the solution, the CenterX Account Manager will work with you to determine the next steps for launch.
IT Hours	1 hour	30 hours	30 hours	1 to 5 hours
Your checklist	☒ Provide your most recent eligibility report.	☒ Complete the Sherlock Checklist . ☒ Configure connectivity settings. ☒ Complete the CenterX RTPB Extensions Implementation Guide .	☒ Prepare patient and medication data for testing. ☒ Follow steps in the CenterX Testing Toolkit . ☒ Update your health system's training documentation.	☒ Migrate system build. ☒ Monitor interface error queue. ☒ Complete CenterX Deployment Checklist .

Timeline

Pre-implementation

Implementation

Post-implementation

Pre-implementation				
Project step and timing	IT Review 2–4 weeks*	Contracting 4 weeks*	Contract execution 2–4 weeks	Post-implementation 3–6 months
Description	We'll coordinate with you to review, complete, and submit your health system's IT and security questionnaire.	We'll establish and finalize the terms of the CenterX Licensing Agreement . CenterX will also host a call to discuss implementation. CenterX will analyze your health system's eligibility report to identify opportunities where patient prescription benefit eligibility is absent or not verified within Epic.	All parties will sign the CenterX Licensing Agreement . You will meet your CenterX Account Manager team in a pre-kickoff call. You will assemble your RTPB Project Team, including: a project sponsor, project manager, Epic ambulatory analyst, bridges analyst, and interconnect analyst.	Your RTPB Project Team and the CenterX Account Manager will jointly review performance reports, establish improvement plans, and work on expanding your RTPB use cases as a part of your rollout and stabilization.
Your checklist	☒ Provide your health system's IT and security questionnaire. ☒ Provide your health system's Business Associate Agreement (BAA).	☒ Finalize the CenterX Licensing Agreement . ☒ Provide your health system's eligibility report. ☒ Request interfaces from Epic. ☒ Request CenterX RTPB Extensions App from the Epic App Orchard. ☒ Review Epic's documentation for applicable CenterX products (including Sherlock and Galaxy).	☒ Sign the CenterX Licensing Agreement . ☒ Assemble your RTPB Project Team.	☒ Provide end-user feedback. ☒ Collaborate on the rollout plan (if needed).

*IT Review and Contracting project steps can be done concurrently.